

### Process Mapping

#### Solution

- Identified the various processes in the company.
- Understood the systems prevalent in the company.
- Prepared the AS IS document providing the current processes and obtained the confirmation from the process owners.
- Suggested the proposed system to be followed by the company.
- Obtained the views of the process owners on the proposed system.
- Prepared the TO BE document (Process Definition Worksheets) providing along with flowcharts entailing the Data Flow and Process Flow for each process.
- The process definition sheet also included the process boundaries, the participants of the process, risks involved, controls to mitigate the risks and measures of success.

A leading rubber product manufacturing company in India with multiple locations within the country and having substantial imports and exports at all its locations. The company has planned to implement an ERP system and has selected the product and implementer for the same.

**Client**

- Identification of the processes and standardization of the same across the company.
- Map the identified processes to the selected product.
- Minimize the implementation time

**Requirement**

#### Benefits

- Streamlined and standardized business processes across the company.
- Clarity in roles, authorities and responsibilities.
- Standardisation leading to lesser customization on complex procedures
- Business practices that should be followed by the organization to fall in line with the best practices
- Optimization of ERP system capabilities resulting in effective utilization of features and proper integration of modules.

