



MIS Reports

All reports internally generated were reviewed. The validity of the MOPs was studied for adequacy and relevance. The integrity of data generated from the system was scrutinized for authenticity and completeness. The question was - where these MOP reports showcased for presentation purposes? Not intentionally. But, though the organisation was supported by an ERP, reports were generated from parallel systems, due to which data validation was not established. Substantial gaps in system generated information was identified using indigenously developed data analysis software, Caatalyze. Format of MIS reports were drafted with Control Checks to ensure data validation. The client was assisted in the process of data generation for a couple of meetings. Now the picture was more realistic and problem areas emerged for corrective action and evaluation. A half yearly review is made to study the status of data generated for MIS purposes. Additional information that can substantiate decision making are suggested and the procedure of mining the data including the report table structure is finalized in co-ordination with the client's IS department..

In a multi-national company, the Measures of Performance (MOPs) were drawn out in detail, regular reports were generated, meetings were held to discuss the performance and noticeable improvements were recorded on paper. But the base line did not show improvement. What was going wrong?